



Mediacom E Rate Services Proposal

FOR

New Hampton Comm School Dist

710 W Main St
New Hampton, IA 50659

Form 470 Application Number: 210011866

SERVICES INCLUDED

Category One
Telecommunications
Internet Access

From

Greg Jochims

KAE

319-651-5859

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Mediacom SPIN: 143029836

MCC Telephony, LLC



E Rate Services Proposal



Enterprise Business Networks Is The New Communications Provider

We Offer Choices That Didn't Exist Until Now

Enterprise Business Networks provides a single integrated network solution for your voice, video, data and Internet communications. We offer data networking speeds that far exceed traditional options, and provide the foundation needed to implement all multimedia applications that are custom designed, delivered and managed to improve the productivity of your business.

Enterprise Business Networks can link your sites together with our fiber optic network, providing you with highly robust network speeds from 10Mbps (million bits per second) up to 100Mbps, 1,000Mbps, OC-x and beyond! Alternatively, if you are a single location in need of high-speed access to the Internet, we can help. In either case our mission is clear: we are committed to providing you with the communications infrastructure you need to successfully meet your objectives, both now and in the future.

Businesses, schools (K-12), universities (13-20), hospitals and local governments/municipalities are among the many users of our services today. Anyone with high-speed networking requirements will benefit from our services. Why wait for the future when Enterprise Business Networks helps you realize your future today?

Company Goal:

Custom design, deliver and manage large LAN/WAN network solutions, voice and data services for faster and more economical bandwidth and telecom services by leveraging strong fiber capacity within the local CATV fiber (HFC) infrastructure.

Enterprise Solutions is a Division of Mediacom



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Fiber Services:

Location	Speed	Monthly Pricing	
Site		36 Month	60 Month
819 N 16th	1/1 GB	\$ 1,095	\$ 895
	1.5/1.5 GB	\$ 1,400	\$ 1,100
	2/2 GB	\$ 1,700	\$ 1,400
	3/3 GB	\$ 2,100	\$ 1,800

- Other speed terms and options available.
- Each addition block of 500MB available as an add on to option above at \$ 250 MRC per 500 MB
- 12 month option the same as 60 month pricing with \$ 17,500 NRC
- No additional taxes or fees, amount listed is before e-rate discount, and 100% eligible for e-rate

1. SPIN **143029836**

2. E-Rate Contact:

- Nancy Tom and/or Enterprise Billing
- NTom@mediacomcc.com or enterprisebilling@mediacomcc.com
- 845.443.2627 or 845-443-2464

3. Pricing before e-rate discount.

4. No install.

5. All costs above are eligible for E-Rate discount.

6. Other bandwidth, service, and term options available.

7. References: Des Moines CSD, Emmetsburg CSD, Red Oak CSD, Eldon Schools, Green Hills AEA, Atlantic CSD, Ankeny CSD, Dubuque Schools, Burlington Schools, Ottumwa Schools, PCM Schools, Urbandale Schools, River Bend AEA, Waterloo Schools, Grimes CSD, Iowa Falls CSD, Oelwein CSD, Western DBQ CSD, Knoxville CSD, Nevada CSD, Marshalltown CSD, Marion Schools, and other upon request.

8. SLA available

9. All services to be installed by July 1, 2021

10. Data will be handed off by Ethernet or fiber

11. Network uptime is 99.999% on fiber services.

12. Scalable

13. Reliable

14. Secure

15. 24x7 NOC Monitored

16. Local technicians

17. Does not include firewall

18. SPI And BEAR billing options available

19. DDoS and local caching included with direct Internet service.

Mediacom agrees and complies with requirement of USAC Guidelines.

Mediacom Proprietary and Confidential



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Mediacom Trouble Ticket Reporting & Escalation List

This is a fully managed solution that is monitored by our Network Operations Center (NOC) twenty four (24) hours a day, seven (7) days a week, every day of the year. For any reason if the network goes down or if there is transmission problems, an alarm will immediately go off at the NOC. The NOC will then place a call to the technical contact where the troubleshooting process begins immediately and continues nonstop until the problem is isolated and fixed. For any reason, our customers are provided an escalation list below, that if something is being done unsatisfactorily, we ask that the escalation begins, and try to remedy the situation on an ASAP basis.

Mediacom Business Technical Support Center (BTSC)

877-550-DATA (3282) – Answered 24x7x365

enterprise_support@mediacomcc.com

This proposal is submitted by:

Mediacom Telephony, LLC.

Greg Jochims

Key Account Executive

Gjochims@mediacomcc.com

319-651-5859